John Shamber 1012 Guerrero ST San Francisco CA 94110

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a San Francisco Bay Area resident. Reliable, affordable broadband internet access is essential to our business and our lives. We are very fortunate to actually have a choice in broadband internet providers, unlike most other places in the US, where there is an AT&T/Comcast/Cable monopoly. Before I had gigabit fiber through Sonic (a local, competative, independent ISP based in Santa Rosa, CA), for years I had AT&T DSL service. AT&T was unreliable, very slow, expensive (every year they wanted more money for the same bad service), insecure, and their customer service was terrible. Word of mouth and Yelp.com will tell a similar tale about Comcast. I realize that we are quite fortunate in that we do actually have a non-monopoly choice. Most people in the US do not. This is why the US has some of the worlds slowest and most expensive broadband service! So, please, I strongly encourage the FCC to do its job in the service of the people and oppose broadband monopoly and AT&T and Comcast corporate welfare. In my experience, no or low competition means no choice, bad service, and high-rates.

John Shamber